



GEWEP annual meeting 2020

Day 2 – partnership & civil society

Groupwork for CARE

Your task in this groupwork

- GEWEP's partners are currently discussing which aspects of the support they receive from CARE/GEWEP are most important to their organizational development and which ones they would like to assess us about
- As CARE Country Offices, you have experience in collecting feedback from partners, using different tools and approaches
- Based on these experiences, we would like you to help us defining the approach we could use

Questions to guide your discussion

1. What **tools and approaches** are you using in each CO to collect feedback from partners?
 2. What are your **experiences** with such feedback processes? When is it useful? What needs to be in place for this to work? What are the best channels (meetings, online, on paper, etc.)?
 3. What would we need to take into consideration for a process based on a **Community Score Card** kind of tool to be successful (see next slide)?
- Please take notes during your conversation. In plenum, you will be asked to **share key points from your discussion about the 3rd question** (which builds on the 2nd question) for 5 minutes.

What a Community Score Cards kind of tool could look like...

Domains	Score 1-5	Explanations of the score	Recommendations for improvement	CARE's response and follow up
Domain 1	Subtotal 1			
Indicator 1.1	1 - 5			
Indicator 1.2	1 - 5			
Indicator 1.3	1 - 5			
Domain 2	Subtotal 2			
Indicator 2.1	1 - 5			
Indicator 2.2	1 - 5			
Domain 3	Subtotal 3			
Indicator 3.1	1 - 5			
Indicator 3.2	1 - 5			
Total				